

January 2019

Department of Health Update

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Facility and Survey Data 2018

Facilities

- ▀ 699 Facilities
- ▀ 88,116 Beds

Surveys Completed

- ▀ 4,716 Total surveys
- ▀ 731 Re-licensure/recertification surveys (Full Health Surveys)
- ▀ 1,422 Revisits (to all types of surveys)
- ▀ 3,985 On-site visits (includes complaint visits)

Facility and Survey Data 2017

Facilities

- ▀ 699 Facilities
- ▀ 88,003 Beds

Surveys Completed

- ▀ 5,262 Total surveys
- ▀ 761 Re-licensure/recertification surveys (Full Health Surveys)
- ▀ 1,679 Revisits (to all types of surveys)
- ▀ 4,245 On-site visits (includes complaint visits)

Facility and Survey Data 2016

Facilities

- ▀ 704 Facilities
- ▀ 88,184 Beds

Surveys Completed

- ▀ 5,320 Total surveys
- ▀ 712 Re-licensure/recertification surveys (Full Health Surveys)
- ▀ 1,706 Revisits (to all types of surveys)
- ▀ 4,239 On-site visits (includes complaint visits)

Statewide Deficiency Free Surveys

2018: 61 Full Health Surveys were deficiency free

2017: 43 Full Health Surveys were deficiency free

2016: 38 Full Health Surveys were deficiency free

2015: 53 Full Health Surveys were deficiency free

2014: 68 Full Health Surveys were deficiency free

Surveys with Scope & Severity D & Above

	<u>2018</u>	<u>2017</u>	<u>2016</u>	<u>2015</u>
Standard Surveys	657	706	665	650
Complaint Surveys	908	984	996	703
Substandard Quality of Care	19	1	6	3
Immediate Jeopardy Tags	22	30	39	12

▶ Frequency of DNCF Visits 2018

Number of Visits	% of PA facilities
20 +	1.29%
10 to 19	12.73%
6 to 9	28.04%
<i>2 to 5</i>	<i>48.93%</i>
1	8.73%
0	0.29%

▶ Frequency of DNCF Visits 2017

Number of Visits	% of PA facilities
20 +	1.72%
10 to 19	17.74%
6 to 9	25.04%
<i>2 to 5</i>	<i>46.78%</i>
1	8.30%
0	0.43%

▶ Frequency of DNCF Visits 2016

Number of Visits	% of PA facilities
20 +	0.85%
10 to 19	17.90%
6 to 9	25.43%
<i>2 to 5</i>	<i>45.31%</i>
1	9.80%
0	0.71%

Provisional Licenses Issued

2018 – 3

2017 – 35

2016 – 39

2015 – 19

2014 – 9

2013 – 2

2012 – 2

2011 – 18

2010 – 10

2009 – 29

State Actions

Total state actions for 2018

PI/CP= 1
 PII/CP= 0
 PIII/CP= 0
 PIV/CP = 0
 PI only= 2
 PII only= 0
 PIII only = 0
 PIV only= 0
 CP only= 184
 Total = 187

Total state actions for 2017

PI/CP= 2
 PII/CP= 3
 PIII/CP= 1
 PIV/CP = 0
 PI only= 14
 PII only= 11
 PIII only = 4
 PIV only= 0
 CP only= 95
 Total = 130

Total state actions for 2016

PI/CP= 3
 PII/CP= 0
 PIII/CP= 0
 PIV/CP = 0
 PI only= 32
 PII only= 4
 PIII only = 0
 PIV only= 0
 CP only= 53
 Total = 92

Total state actions for 2015

PI/CP= 6
 PII/CP= 2
 PIII/CP= 0
 PIV/CP = 0
 PI only= 7
 PII only= 2
 PIII only = 1
 PIV only= 1
 CP only= 24
 Total = 43

PI=Provisional I license
 PII=Provisional II license
 PIII=Provisional III license

PIV = Provisional IV license
 CP=Civil Penalty

2018 Complaint Data

Complaint Data

- Total received= 3,748
- Total substantiated= 1,272 (33.94%)
- Onsite investigations conducted= 3,684 (98.29%)
- Substantiated complaints with citations issued at "G" or above= 60 (1.60%)

Most Frequently Filed

- Care or Services 64.41%
- Resident Rights 13.69%
- Environment 13.21%

Complaint Tags

- Total tags cited related to complaints = 544
- Highest S/S cited during complaint surveys = L

2017 Complaint Data

Complaint Data

- Total received= 3,757
- Total substantiated= 1,425 (36.61%)
- Onsite investigations conducted= 3,702 (98.54%)
- Substantiated complaints with citations issued at "G" or above= 128 (3.29%)

Most Frequently Filed

- Care or Services 65.66%
- Resident Rights 15.61%
- Environment 11.08%

Complaint Tags

- Total tags cited related to complaints = 1,352
- Highest S/S cited during complaint surveys = L

2016 Complaint Data

Complaint Data

- Total received = 3,485
- Total substantiated = 1,208 (34.66%)
- Onsite investigations conducted = 3,174 (91.08%)
- Substantiated complaints with citations issued at "G" or above = 139 (3.99%)

Most Frequently Filed

- Care or Services 64.45%
- Resident Rights 17.18%
- Environment 11.31%

Complaint Tags

- Total tags cited related to complaints = 685
- Highest S/S cited during complaint surveys = L

Frequently Cited Tags

Listed below are the top 5 most frequently cited tags in order from most cited.

<u>2018</u>	<u>2017</u>	<u>2016</u>	<u>2015</u>	<u>2014</u>
F684	F309	F309	F309	F309
F689	F323	F323	F441	F441
F880	F441	F441	F514	F514
F812	F514	F514	F323	F323
F656	F371	F371	F371	F371

F684 / F309

=PROVIDE CARE/SERVICES FOR HIGHEST WELL BEING

F880 / F441

=INFECTION CONTROL, PREVENT SPREAD, LINENS

F656 / F514

=RES RECORDS-COMPLETE/ACCURATE/ACCESSIBLE

F689 / F323

=FREE OF ACCIDENT HAZARDS/SUPERVISION/DEVICES

F812 / F371

=FOOD PROCURE, STORE/PREPARE/SERVE - SANITARY

2018 Incidents

- Total number of incident reports received:
29,099
- Most Frequently reported events
 - ▣ Transfer to Hospital – 11,587
 - ▣ Other – 4,888
 - ▣ Abuse – 4,732

2017 Incidents

- Total number of incident reports received:
26,279
- Most Frequently reported events
 - ▣ Transfer to Hospital – 10,781
 - ▣ Abuse – 4,303
 - ▣ Other – 4,208

2016 Incidents

- Total number of incident reports received:
23,398
- Most Frequently reported events
 - ▣ Transfer to Hospital – 10,489
 - ▣ Abuse – 3,647
 - ▣ Other – 3,154

IDR

2015

131 Tags disputed
25% deleted (33)
11% revised (15)

2016

232 Tags disputed
19% deleted (45)
11% revised (26)

2017

135 Tags disputed
24% deleted (33)
13% revised (17)

2018

129 Tags disputed
43% deleted (55)
13% revised (17)

State IIDR

2015

30 Tags disputed
20% deleted (6)
10% revised (3)

2016

78 Tags disputed
13% deleted (10)
10% revised (8)

2017

40 Tags disputed
10% deleted (4)
8% revised (3)

2018

17 Tags disputed
18% deleted (3)
0% revised (0)

Federal IIDR

2015

2 Tags disputed
0% deleted (0)
0% revised (0)

2016

8 Tags disputed
0% deleted (0)
38% revised (3)

2017

20 Tags disputed
0% deleted (0)
30% revised (6)

2018

40 Tags disputed
0% deleted (0)
10% revised (4)

▶ Additional Updates

Resources

- DNCF 717-787-1816
- DSI 717-787-1911
- Message Board
 - ▣ <https://sais.health.pa.gov/commonpoc/Login/Login.aspx>
- CMS Website
 - ▣ www.cms.hhs.gov
- State Operations Manual
 - ▣ http://cms.hhs.gov/manuals/Downloads/som107ap_pp_guidelines_ltcf.pdf

Questions?

