

Education to Promote Competency

Training Area	Federal Requirements	PA State Requirements	Good Practice
General Orientation			
Position-specific Orientation			
Resident Rights	X	Including personal property rights, privacy, and dignity	
Person-centered Care	X		
Communication	Direct care staff		
Basic nursing skills	X		
Skin and Wound Care	X		
Medication Management	X		
Pain management	X		
Infection Control	X	X	
Standards, policies & procedures	X		
Change in Condition	X		
Transfers & positioning	X		
Tracheostomy/vent care	X		
Tube Feedings	X		
Incontinence/catheter care	X		
Behavioral Health	X	Psychosocial Needs	
Non-pharmacological interventions	X		
Psychosocial/emotional well-being	X		
Hospice	X		
Dialysis	X		
Abuse/Neglect/Exploitation and	X	X	
Misappropriation	X	X	
Prevention	X	X	
Reporting	X	X	
Cultural Competence	X		
Trauma-informed Approach	X		
Basic restorative services	X	X	
Compliance & Ethics	X		
Care of Cognitively Impaired	X		
Dementia	X		
Management & abuse prevention	X		
Reasonable Suspicion of a Crime	X		
Elements and goals of QAPI	X		

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Functions of Food Service	X		
Nurse Aides	X 12-hours per year		
Fire Prevention & Safety		X	
Accident Prevention		X	
Disaster Preparedness	X	X	
Resident Confidential Information		X	
HIPAA Privacy	X		
Skilled Documentation			X
ADL Coding			X
Customer Service			X