

**IF ALL ELSE, HUG'EM:
THE ULTIMATE
MOTIVATIONAL
GUIDE FOR
HUMAN BEINGS
IN
THE
WORKPLACE**





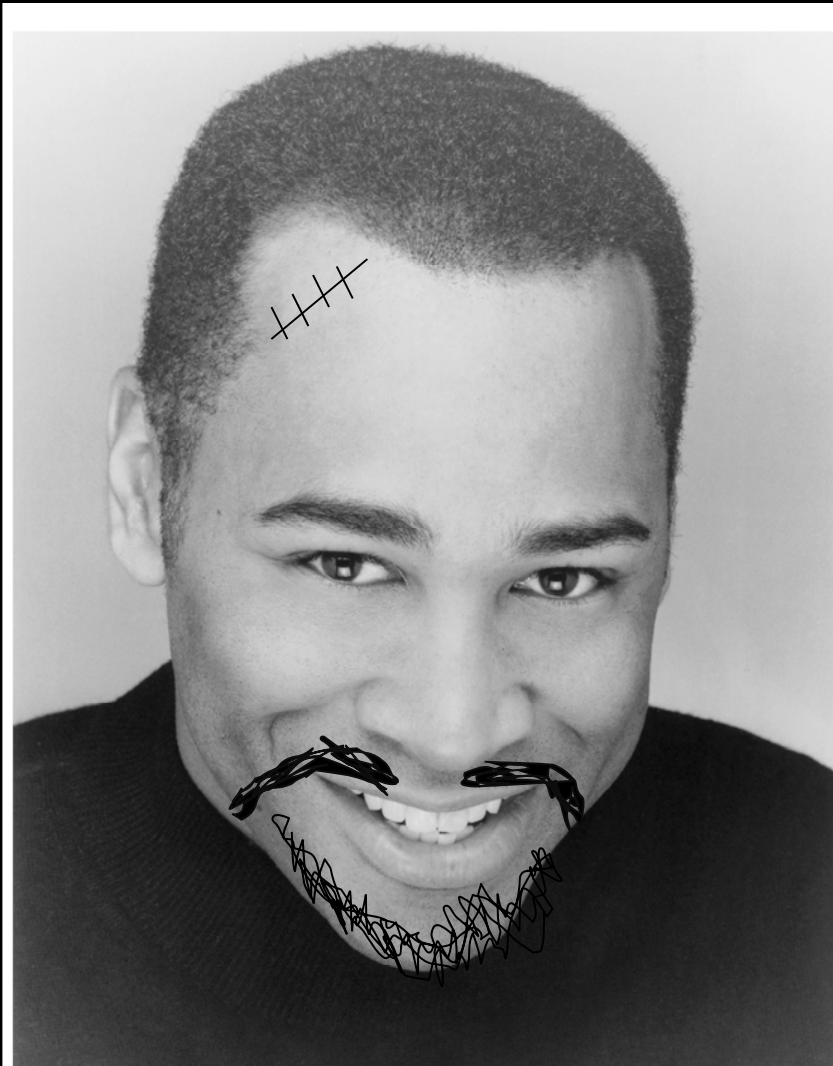
ITS

"GO TIME!"

NOW, TAKE OUT YOUR PHONES!

CHRISTOPHER RIDENHOUR

Email: cridenhour@libertylutheran.org



- **Director of Staff Engagement Training**
- 2015 LeadingAge's, "Facilitator of the Year" (fancy, right?!)
- World Class Hospitality Trainer
- Certified Staff Whisperer
- CZAR of Leadership Retreats
- Team Accountability Coach
- Shenanigan Enthusiast
- Mom's favorite
- Devilish Rogue
- Hyperbole is my specialty!

HAVE PASSION-WILL TRAVEL

Visiting communities all over the country



Nebraska, Georgia, Oklahoma, Minnesota, Louisiana, North Carolina, Montana, Maine, New Jersey, Tennessee, New York, Virginia, Vermont, Iowa, South Carolina, Minnesota, California, Ohio, Maine, New Hampshire, Maryland, Pennsylvania, Colorado, Connecticut, Washington, Washington D.C., Oregon, Arizona, Illinois, Texas, Toronto, and one of the Dakotas

ASSOCIATIONS:

LeadingAge, **American College of Healthcare Administrators**, American Healthcare Association, **Pioneer Network**, National Center for Assisted Living, and the **Ontario Association for Non-Profit Homes and Services for Seniors**, & ALFA



IVY LEAF
SCHOOL
MRS JACKSON
1971 1972



WE LOVE IT HERE AT....
(Your community's name here)!
EVERY HOUR IS HAPPY HOUR! WHOOPEE!



**WE ARE THE HAPPIEST. MOST
WELL-ADJUSTED RESIDENTS EVER!**



**WE ARE THE HAPPIEST,
BRIGHTEST, SHINIEST STAFF EVER!**



They threatened our pension if we didn't smile for the picture

WE ARE THE FAAAAAMILY!

WE ARE APPRECIATIVE!

WE ARE FORGIVING!

WE ARE GUILT FREE!

**And sooooo
photogenic!**



GOOD MORNING,
I SEE THE
ASSASSINS
HAVE FAILED.

LOVE,
YOUR COLLEAGUES



- 1. APATHY IS ALLOWED**
- 2. NO “MISSION” CONVERSATIONS**
- 3. LEADERS NOT ACCOUNTABLE FOR BEING THE WEBSITE**
- 4. SUPERVISION RATHER THAN COACHING**

A PARADIGM SHIFT IS NEEDED

- SUPERIOR
- MANAGER
- BOSS
- SUPERVISOR
- DIRECTOR
- I'm just an "AID"



6 WORDS

- We ALL have things to learn
- Help me be a better manager
- You make all of the difference
- I'm interested in what you think
- I think the world of you.
- Your'e capable of even greater things
- We cant be great without you.

**5
WORDS
THAT
COULD
CHANGE
IT
ALL!**

- I am proud of you
- I promise, no more sarcasm.
- You're a wonderful role model.
- How might I inspire you?
- I need your honest feedback
- I'm interested in your thoughts.
- What can I do better?

2 WORDS

2 be used
2 get you the
engagement
you seek!

- You rock
- Thank you
- I'm listening
- Great smile
- My treat!
- Happy Monday!
- You're amazing!
- **GOOD MORNING!**



(from one hero another!)

THANK YOU!!

TRAVELING NATIONALLY!

Come to your community? OF COURSE!

Email:

christophermotivates@yahoo.com