

Empower and Engage: Achieving Staffing Stability in Long-Term Care

A course focused on recruitment, retention and staff care to promote
staff stability in long-term care for quality of care.

A collaboration between the QIN-QIO and PADONA

WEDNESDAY, OCTOBER 16, 2024

8 AM – 12:45 PM

TIME	SESSION	EDUCATOR	DESCRIPTION
8:00 am-9:00 am	Starting the Journey: Optimizing Hiring Processes for Improved Retention	Starting the Journey: Optimizing Hiring Processes for Improved Retention	This session is designed to empower healthcare professionals in nursing homes to prioritize staff retention and well-being. Participants will set meaningful hiring goals, understand the critical link between workplace culture and retention, and implement data-driven strategies outlined in the “CMS Guide to Improving Nursing Home Employee Satisfaction”. The session will equip participants with practical tools and knowledge to foster a positive work environment that enhances staff satisfaction and longevity.
9:00 am-9:15 am	BREAK		
9:15 am-10:15 am	Empower and Engage: Strategies and Successes for Staffing Stability in Long-Term Care	Empower and Engage: Strategies and Successes for Staffing Stability in Long-Term Care	This session will: 1) discuss strategies for promoting nursing home staff stability, empowering nursing assistants, and improving infection prevention, and 2) review effective methods to leverage CNAs and highlight actionable insights to enhance resident care and drive positive change in your facility.
10:15 am-10:30 am	BREAK		
10:30 am-11:30 am	Implications of Moral Injury/Compassion Fatigue on Quality and Patient Safety	Rich Greenhill, CPHQ, HACP-CMS, PMP, FACHE	This session will discuss origins of moral injury and compassion fatigue in care delivery. It will describe a host of topics around reduction of workplace friction and other methods to manage employee wellness.
11:30 am-11:45 am	BREAK		
11:45 am-12:45 pm	Journeying Toward the True North in Healthcare Quality: Person-Centered Care's Influence in Long-Term Care Facilities	Dr. Jean Storm, DO, CMD, CHCQM	Explore the core principles of person-centered care and their significance in medical decision-making within long-term care facilities. This webinar will cover the practical implications for patient outcomes and treatment strategies and offer strategies for physicians and physician extenders to integrate person-centered practices. Learn how these approaches can improve the quality of medical decisions, overall care delivery, and staffing stability.